

Emergency Medical and Security Assistance +44 (0)1243 621066

24 hours a day, 365 days a year

For our joint protection telephone calls may be recorded and/or monitored

Emergency Medical Assistance:

Cega.Assistance@cegagroup.com

In the event of a medical emergency whilst overseas you should contact the service using the contact details above.

This service also provides 24 hour assistance with medical advice, treatment, or obtaining essential drugs or medication; payment of hospital bills and doctor's charges; emergency repatriation, including where necessary for a friend, family member or medical staff to travel with you.

Please remember

In the event of a medical emergency, it is important that you, or someone representing you, contact us without delay before you incur any substantial costs, since failure to do so may invalidate your claim under the company's travel insurance programme. This service is operated by Cega Assistance.

Emergency Security Assistance

No matter where in the world you are travelling, if you believe you or an Insured Person is in a life threatening situation such as kidnap or unlawful detention whilst in a country or region outside your Country of Residence you must contact our security consultants using the contact details above.

Our leading security experts Solace Global Risk, will immediately assess the situation and make intelligence based decisions for you including offering immediate life saving advice, crisis management support, latest situation updates and where necessary in country support and evacuation services.

Group Business Travel

Emergency Assistance



Under your Travel Cover the helpline number below provides access to Emergency Medical and Security Assistance.

Helpline: +44 (0) 1243 621066

Your Policy Number:

When calling please have available a contact number, your Policy Number, your precise location and the name of any attending doctor.